

## Horse Riding Club Association of Victoria Service Team

| Name |   | Contact   | Role  |
|------|---|---|---|
|      | <b>Allira Gould</b><br><i>Senior Account Executive -</i><br><i>Equine</i>   | <b>Phone:</b> (02) 8267 9941<br><b>Mobile</b> : 0439 947 338<br><b>Email</b> : agould@gowgates.com.au | Allira has been working in the Insurance Industry for 20 years, specialising in<br>General Insurance for most of that time. Allira joined Gow-Gates Equine Team<br>in 2022 and quickly established herself as an integral member.<br>Allira is your main contact for Association level inquiries, Liability Claims, and any<br>complex matters.   |
|      | <b>Sammi-Jo Taylor</b><br>Senior Account Executive -<br>Equine              | Phone: (02) 8267 9981   Mobile: 0499 279 255   Email: staylor@gowgates.com.au                         | Sammi-Jo joined the Equine Gow-Gates in 2018. Sammi-Jo manages a large<br>portfolio of individual clients, she is well placed to answer individual club and<br>member inquiries, as well as service those in need of additional policies.   |
|      | <b>Anna Ryan</b> MSc & BAgrSc<br>Account Manager – Equine and<br>Bloodstock | <b>Phone:</b> (02) 8267 9954<br><b>Mobile</b> : 0410 515 169<br><b>Email</b> : aryan@gowgates.com.au  | Anna joined the Gow-Gates Equine team in August 2021. Having worked in many<br>different sectors of the Bloodstock Industry across Ireland, the UK, Dubai,<br>America, and Australia for the past 12 years, Anna brings in-depth knowledge and<br>experience across the equine industry. Anna enjoys attending race meetings, sales<br>across Australia, and all equestrian events.     |
|      | <b>Jeremy Isaac</b><br>Assistant Account Broker -<br>Equine                 | Phone: (02) 8267 9941<br>Email: jisaac@gowgates.com.au  | Jeremy has been in the insurance industry for four years and has been an<br>important part of the Gow-Gates Equine Team since joining in 2022. Jeremy<br>assists the team with the day-to-day servicing of our Association clients and their<br>clubs and members.  |
|      | <b>Erin Carlton</b><br>Senior Claims Executive                              | Phone: (02) 8267 9941<br>Email: ecarlton@gowgates.com.au  | Erin joined Gow-Gates in 2018 with qualifications in broking and business<br>administration. She has a strong background in Accident & Health products,<br>including but not limited to Personal Injury, Travel, and Medical insurance. Erin<br>is also an experienced claims assessor and previously managed a variety of Sports<br>organisations at a well-known underwriting agency. |

| <b>Amanda Ash</b><br>Head of Claims  | Phone: (02) 8267 9907<br>Mobile: 0416 053 951<br>Email: aash@gowgates.com.au                        | Amanda has created and managed a high-volume claims team who assisted clients<br>and managed claims across multiple lines of insurance. Amanda has experience<br>liaising with clients and brokers from schemes and SME to ASX Companies.<br>Amanda's experience has also seen her comparing policy wordings to obtain the<br>best possible policies for clients. Amanda's experience has equipped her with a<br>wealth of knowledge to provide our clients with a strategic approach to claims<br>management. |
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| <b>Brad Kelly</b><br>Divisional Manager – Equine,<br>Commercial, Private Clients and<br>Gow-Gates Financial Services | <b>Phone:</b> (02) 8267 9971<br><b>Mobile:</b> 0409 892 297<br><b>Email:</b> bkelly@gowgates.com.au | Brad has worked in the Insurance broking industry for 21 years, with 14 years at<br>Gow-Gates. He provides leadership and technical support to several teams at<br>Gow-Gates. Brad has an extensive background in formulating risk management<br>and risk placement strategies for the larger and more complex accounts.   |

## **Gow-Gates Group**

- Gow-Gates Insurance Brokers (Australasia) Pty Ltd ABN 29 069 562 787 AFSL No. 245433.
- Gow-Gates Insurance Brokers Pty Ltd ABN 12 000 837 785 AFSL No. 245432; and
- Gow-Gates Financial Services Pty Ltd ABN 97 001 250 344, authorised representative of Apogee Financial Planning Limited, Australian Financial Services Licensee.

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